

# **Building Stronger Communities: Accela's Statewide Health Department Roll-Out**

Austin Kaiser  
Senior Sales Executive



# AGENDA

- Discuss known challenges facing Public Health Departments
- Technology and the future of Public Health
- Accela platform
- ODH's Vision



# 3SG PLUS

## Background

- Serving the Public Sector for 30 years
- Technology company, started in CA for Document Imaging
- Accela's trusted partner for Ohio
- 11 years of local regulatory experience and 10 years of Accela experience



# OHIO EXAMPLE

## AOHC – Data set 1

- Ohio's changes
  - 2.5% Growth – Projected House seat 2032
  - Ohio curating talent for EH – Large exporter
  - Job Market to Ohio – Open positions

### TOP 6 MSAs TALENT PRODUCTION

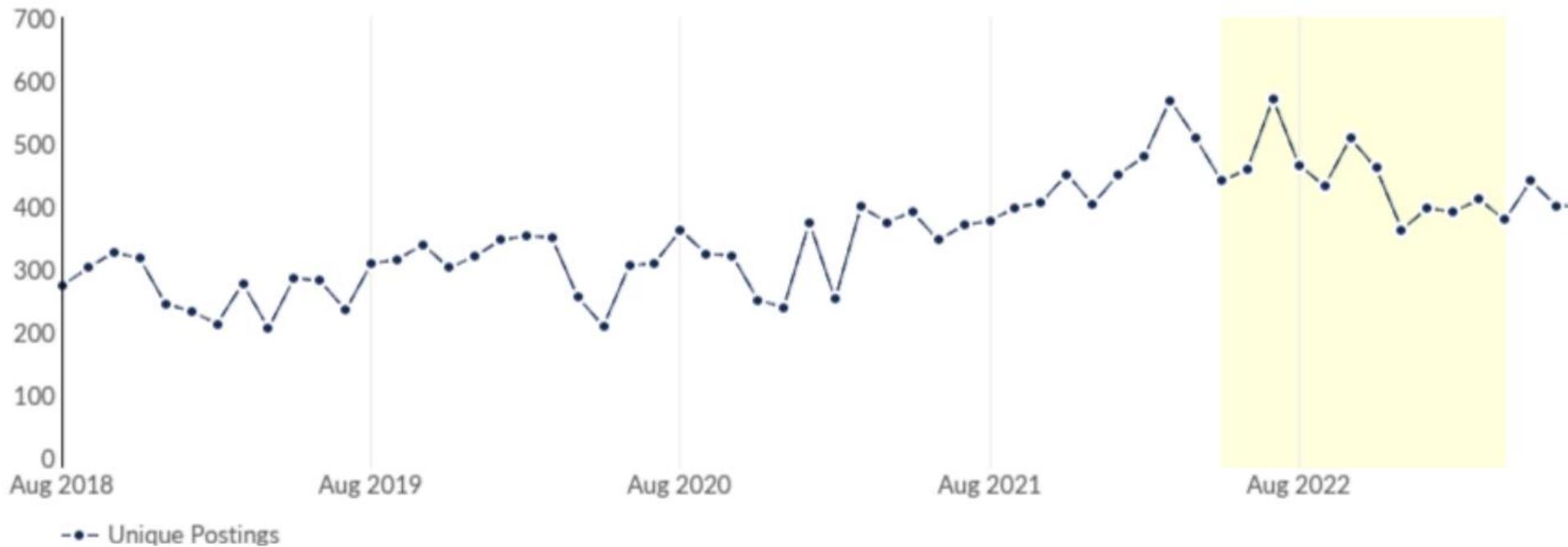
1. Los Angeles-Long Beach-Anaheim, CA
2. New York-Newark-Jersey City, NY-NJ-PA
3. Washington-Arlington-Alexandria, DC-VA-MD
4. San Francisco-Oakland-Berkeley, CA
5. Cincinnati, OH-KY-IN
6. Columbus, OH



# OHIO EXAMPLE

## AOHC – Data set 2

Unique Postings Trend



# OHIO PUBLIC HEALTH

## Challenges & Priorities

- Environmental Health Specialists - Staffing
  - Expected to grow 6% by 2032
  - Bachelors & 1-2 years of experience to be licensed
- Growing needs of communities
  - Housing deficit
  - Citizen engagement



# TECH & PUBLIC SERVICE

## Examples of Tech in Health

- Environmental Health Software Solutions
- Websites & Community engagement platforms
- Generative AI
- Analytics & Reporting



# ACCELA'S PLATFORM



## Speed to Digital Services

“Accela provided a virtual inspections program **responsive to the needs of our customers.**”

– Fort Lauderdale, FL



## Enable an Effective Remote Workforce

“Accela helped us process an unprecedented number of permits, **without skipping a beat.**”

– Manatee County, FL



## Protect Workers and Residents

“With Accela, we make it easier to **keep residents and employees safe** during COVID-19 and beyond.”

– San Diego, CA



## Low Code Ease

“Accela made it easy to **build something out of the box to meet our needs in days—not weeks.**”

– Baltimore County, MD



## Empower Residents and Businesses

“There's such a strong expectation that we provide easy-to-navigate websites, have all our applications online 24-7, **deliver an Amazon-like experience for purchasing a permit**, and provide access multiple ways.”

– Tacoma, WA



## An Investment That Builds

“We partnered with Accela for their proven expertise of developing **trusted solutions for governments.**”

– Wine Australia



# ACCELA'S PLATFORM

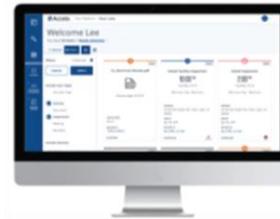
Resident & Business Users



## ACCELA CITIZEN ACCESS

Self-Service  
Fee Calculation  
Online Payments  
Public Research

Agency Back Office Users



## BACK OFFICE

Data & Document Management  
Workflow Automation  
Communications  
Insights / Reports  
Inspection Management

Agency Field Users



## ACCELA MOBILE

Data & Document Management  
Inspections  
Code Enforcement  
Work Orders



# ACCELA'S PLATFORM

- **Accela Environmental Health**
  - Fast and compliant inspection, citation, permitting, and notification processing for community health management
- **Accela Fire Prevention**
  - Robust solution for fire departments to automate their work in inspections, permitting, enforcement and complaint management for increased safety in their communities
- **COVID Response Solutions**
  - A set of 10 solutions for the changes in agency operations due to the pandemic. They help agencies move service delivery online, keep employees productive, and provide high levels of service to their citizens



# ODH VISION

- Unified Platform across all public health departments and special health districts.
- Universal tool for sharing of data and analytics
- State funded software upgrade



# ODH VISION

## Timeline

- Go Live Set for 5/2024
  - Health space & data transition
- Currently In testing with 7 Counties in Ohio
  - Active test environment enabled for all counties.
- Full Suite of Accela:
  - Environmental Health Civic Application
  - Accela Citizen Access
  - Accela Mobile



# THANK YOU

Austin Kaiser

[Akaiser@3sgplus.com](mailto:Akaiser@3sgplus.com)

614.915.6620



# WORK CITED

## Stats & Info

[https://www.bls.gov/oes/current/oes\\_oh.htm](https://www.bls.gov/oes/current/oes_oh.htm)

<https://www.bls.gov/oes/current/oes192041.htm>

[https://aohc.net/aws/AOHC/asset\\_manager/get\\_file/856614?ver=0](https://aohc.net/aws/AOHC/asset_manager/get_file/856614?ver=0)

<https://3sgplus.com/accela-services>

[https://aohc.net/aws/AOHC/asset\\_manager/get\\_file/856622?ver=0](https://aohc.net/aws/AOHC/asset_manager/get_file/856622?ver=0)

